XP

PASSTHROUGH DISHWASHER OPERATOR MANUAL

WASHTECH®

PROFESSIONAL WASH SYSTEMS

General Warnings

Non-compliance with warnings or failure to follow the instructions in this manual can result in loss of life, severe personal injury and / or serious damage to property.

Before installation, commissioning and / or repair of the machine you must carefully read the safety instructions and warnings and all warning labels attached to the machine.

Hazards can include high surface temperatures, hot water, caustic detergent, sharp edges including broken glass and knives left in the wash chamber, and dangerous electrical voltages.

All service work must be carried out by qualified personnel only who ensure compliance with all local codes and standards including AS/NZS 3500.1.

The electrical supply must be turned off at the wall before accessing the machine for servicing. All electrical terminals must be covered at all times to prevent access to the terminal. Appropriate electrical tests must be carried out after any and all service repairs.

Important Information

Failure to comply even partially with the instructions given in this manual will invalidate the product warranty and relieve the manufacturer of any responsibility. This includes failure to supply the machine with good quality water at suitable pressure as specified.

The alteration of machine operation or design or replacement of parts not approved by the manufacturer may void warranties and approvals.

This machine is intended for commercial use only. It is designed for the cleaning of fresh food waste from cutlery, crockery, glassware, containers and food preparation equipment. Consult the manufacturer regarding suitability for other applications.

No part of the machine is designed to be stepped upon. It is not a waste disposal unit.

It is essential that operating procedures are followed including adequate pre-rinsing or scraping loose soil or waste from washware before it is placed in the machine, and regular cleaning and maintenance of the machine.

The information contained in this document is checked, reviewed and updated regularly to ensure that it is accurate and relevant to the model described. However discrepancies and errors can occur. We welcome your feedback.

This document subject to change without prior notice.

Contents

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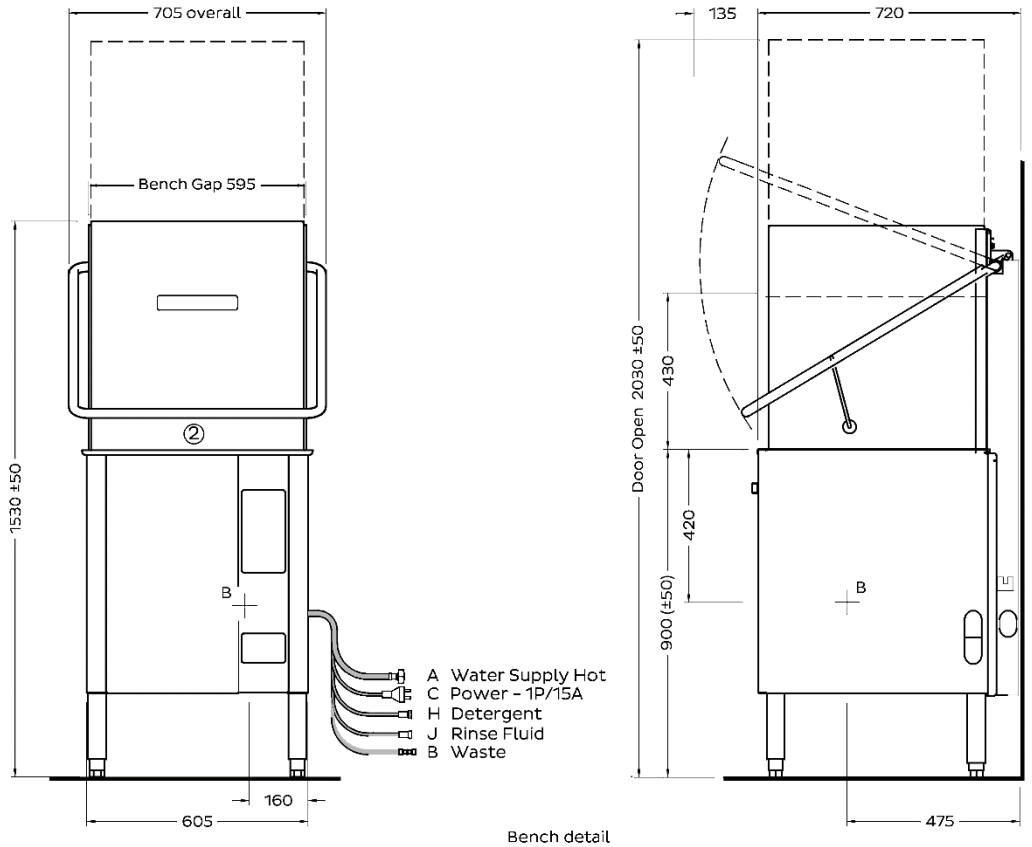
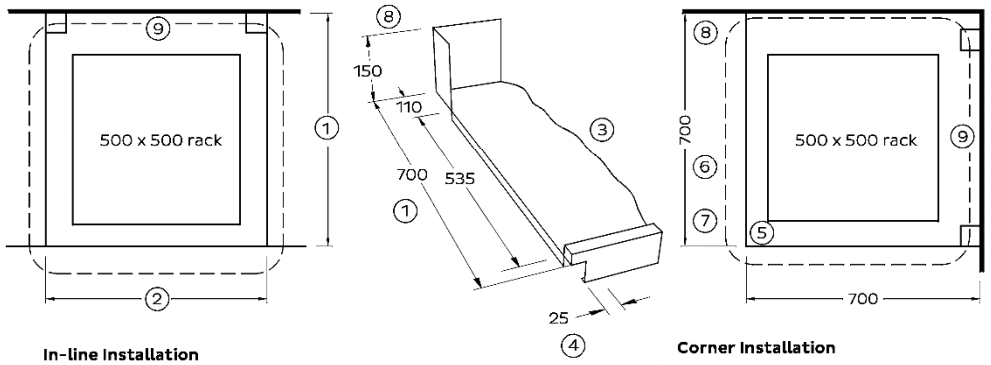
Installation Diagram

XPD Installation Diagram

- Part #: WXP0031
- Date: 16-07-19
- Version: 1-A



Bench detail



In-line Installation

1. Minimum Depth 700
2. Bench gap 595
3. left side is mirror image
4. Notch 25

Corner Installation

5. wall to front inside corner
6. machine must face left for controls access
7. allow 300 clearance to front for service access
8. splashback return no higher than 150
9. No obstruction behind machine

Services

A	Hot water 65°C	200-350 kPa	3/4"
B	Waste	FlexiHose Supplied	25mm
C	Electrical connection	230-240V, 50Hz, 1P+N+E	15A
	or	400-415V, 50Hz, 3P+N+E	15A

Note: Isolating switch must be within 1m of, and not directly behind the machine. Isolating water valve must be readily accessible

Installation Instructions

Machine Positioning

- Unpack machine, check for damage and complete delivery.
- Install machine on sound waterproof self-draining floor and use adjustable feet to level machine.

NOTE: Failure to level the machine correctly may result in leaking during the cycle, overflowing from the door sill, poor hygiene through the wash tank not being able to drain correctly, and/or visibly uneven door.

- Allow room for detergent to one side of machine or in adjacent cupboard. 20 litre container requires approximately W 250mm x D 350mm x H 450 mm, but smaller containers are available from many suppliers.

Inlet Water

Incoming water should be within the following standard requirements:

- Temperature: 65°C.

NOTE: Low temperatures will increase the recovery time between cycles and depending on the chemical being used, may result in excessive foaming if the machine is started before the wash water is up to a suitable temperature.
NOTE: Excessively high temperatures may damage the solenoid which can result in flooding should this component fail. High temperature solenoids are available and can be retrofitted if necessary.

- Connection: 20 mm (3/4" BSP) male – flexible hose supplied.

NOTE: Flush supply line before connection. Poor quality supply or excessive water hardness may affect performance or damage machine – filtration and/or softening is recommended.

- Flow rate: minimum 20 litres per minute.
- Pressure: between 200 and 350 kPa.

NOTE: If above 350kPa fit pressure limiter valve (LPV). Do not use small diameter plastic supply lines.

- Consumption: Approximately 2.6 litres per cycle.
- Backflow prevention: Atmospheric Vacuum Breaker (AVB) fitted standard.

Water Quality Requirements

The incoming water should also be within the following parameters:

Hardness	ppm	pH
min	20	7
max	100	8

Ions	Cl-	SO_4	Fe	Mn	Cu	Cl_2
Max mg/L	100	400	0.1	0.5	0.05	0.1

NOTE: Levels above or below the stated requirements can be expected to increase component wear and reduce the expected useful life of the dishwasher. If in doubt, it is best to consult a water specialist and have the incoming water professionally tested and treated if necessary.

Power

- Electrical supply required is 15A 240V 50Hz via switched outlet adjacent to machine.
- Easily upgradeable to three phase 15A 415V 50Hz.

NOTE: Equipment contains dangerous voltages and can be hazardous if installed or operated incorrectly. Non –compliance with warnings or failure to follow the instructions contained in this manual can result in loss of life, severe personal injury or serious damage to property.

Installation Instructions

Chemical

- This dishwasher is supplied with Detergent and Rinse Fluid injector pumps.
- To connect to chemicals, insert pump inlet hose into container of commercial low foam detergent and rinse fluid.

NOTE: Externally adjustable chemical pumps are fitted and pre-set at an average level, these need to be calibrated on site according to the chemical being used and site specific conditions such as the water quality and how the machine is being used. Failure to do so may result in excessive dosing which can result in foaming and overflowing, or insufficient dosing which can cause inferior wash results and impact components through a build up of grease. If in doubt, contact your chemical company for assistance.

NOTE: Commercial detergents can be hazardous – read instructions, store safely and handle with care. Care needs to be taken when changing chemicals, ensuring that the detergent is not accidentally connected to the rinse fluid inlet line.
NOTE: If uncertain, please consult a chemical specialist for assistance in selecting the right chemicals and calibrating machine settings to suit this along with your unique site conditions and requirements.

Waste

- Connect drain pump hose supplied to upstand or sink waste connection.
- With a standard trap the drain connection height will be about 580mm below the bench height on the model (320mm above floor with door open height at 900mm).

NOTE: Either copper or PVC may be used for the waste connection – PVC is more resistant to some harsh detergents. Some authorities suggest that copper is required because the machine rinses at up to 90°C. It is important to note that rinse water mixes with the 65°C wash water before discharge and then flows into the trap where the water is further cooled before entering the drainage plumbing. We recommend consulting your local authority to ensure your site remains compliant.

Installation Checklist

- Complete attached Installation Checklist to ensure machine is installed and running correctly, and operator is familiar with operating procedures.

Installation Checklist

Check		Notes
DELIVERY		
SUPPLIED COMPLETE?	☐	CHECK THERE HAS NOT BEEN ANY TRANSIT DAMAGE
POSITION		
LEVEL AND STABLE?	☐	ON SOUND, WATERPROOF, SELF-DRAINING FLOOR
WATER		
ISOLATOR VALVE FITTED?	☐	ACCESSIBLE, ALL FITTINGS SOUND, AND NO LEAKS
TEMPERATURE CORRECT?	☐	HOT WATER INLET 65 °C
PRESSURE CORRECT (200 – 350 kPa)?	☐	LIMITER FITTED IF ABOVE RANGE
FLOW RATE CORRECT (≥ 20L PER MIN)?	☐	FLOW RATE AT OR ABOVE MINIMUM RANGE
QUALITY WITHIN REQUIREMENTS?	☐	FILTER OR SOFTENER IN PLACE IF OUTSIDE REQUIREMENTS
POWER		
ISOLATING SWITCH?	☐	FITTED, FUNCTIONAL AND ACCESSIBLE
CORRECT SUPPLY (1P/15A 240V 50Hz)?	☐	VOLTAGE, CURRENT, CIRCUIT BREAKER ALL CORRECT
WASTE		
CONNECTION TO STANDPIPE/SINK WASTE?	☐	CORRECT CONNECTION TO PLUMBING
SUITABLE AIR GAP?	☐	REFER INSTALLATION INSTRUCTIONS - WASTE
CHEMICALS		

	CHEMICAL NAME	CONTAINER	NO LEAKS	PRIMED	CALIBRATED
DETERGENT	_____	☐	☐	☐	☐
RINSE FLUID	_____	☐	☐	☐	☐

MACHINE OPERATION		
MACHINE RUNNING CORRECTLY?	☐	MULTIPLE CYCLES RUN, NO ISSUES
CHEMICAL DOSAGE CORRECT?	☐	CORRECTLY FLOWING INTO MACHINE, NO FOAMING
ALL OPERATIONS CORRECT?	☐	FILL LEVEL CORRECT, NO DRAINAGE ISSUES
OPERATOR TRAINING		

ENSURE THAT THE CUSTOMER HAS BEEN GIVEN THE OPERATION MANUAL AND WALL CHART, AND IS AWARE OF THE IMPORTANCE OF BOTH USING AND CLEANING THE MACHINE CORRECTLY.

START UP	☐	
PRE-RINSE AND RACKING	☐	BETTER TO RINSE PLATES THAN REMOVE WASTE FROM MACHINE
MACHINE USE AND CYCLE SELECTION	☐	USE LONG CYCLE WHERE POSSIBLE
DRAINING THE MACHINE	☐	DRAIN THE MACHINE DAILY
SHUT-DOWN AND DAILY CLEANING	☐	CHECK WASH ELEMENTS HAVE COOLED BEFORE CLEANING
WEEKLY MAINTENANCE	☐	FULL MACHINE CLEAN INCLUDING WASH/RINSE ARMS
PLANNED SERVICNG	☐	IMPORTANCE OF HAVING MACHINE SERVICED REGULARLY

Installation Troubleshooting

Door not closing properly
- Level the dishwasher.

Machine not starting or filling
- Ensure water supply to machine is turned on.
- Ensure power supply to machine is turned on.
- Check that the water inlet hose isn't twisted or kinked.

Cycle taking too long
- This machine ships with Thermostop enabled, which allows a cycle to be started at any time, even if the rinse water is not up to required temperature. To ensure a hygienic result, the wash cycle continues to run until the rinse temperature reaches the required 83˚C. At this stage washing will stop and the machine will begin rinsing to complete the cycle.
- Check inlet water temperature is not too low as per our specifications.

Poor wash results
- Check that there are adequate pre-rinse processes in place and staff use longer cycle options for more heavily soiled items.
- Ensure high quality non-foaming commercial dishwasher detergent has been connected at the correct dosage for your site, water quality and application. If uncertain, consult a chemical specialist.
- Check that the wash arm is spinning freely and is not being obstructed.
- Ensure that the wash temperature is between 60°C and 65°C.

Chemical residue on items after the cycle
- Check that nothing is obstructing the wash and rinse arms from rotating.
- Check the rinse fluid dosage is not too high. If uncertain, please consult a chemical specialist.
- Check detergent dosage is within the requirements.

Dishwasher is foaming
- Ensure there is no other soap being transferred into the machine from the sink.
- Ensure high quality non-foaming commercial dishwasher detergent has been connected at the correct dosage for your site and application. If uncertain, please consult a chemical specialist.
- Allow wash water to heat to at least 60˚C prior to starting the first cycle as some commercial dishwasher chemical will foam at low temperatures.

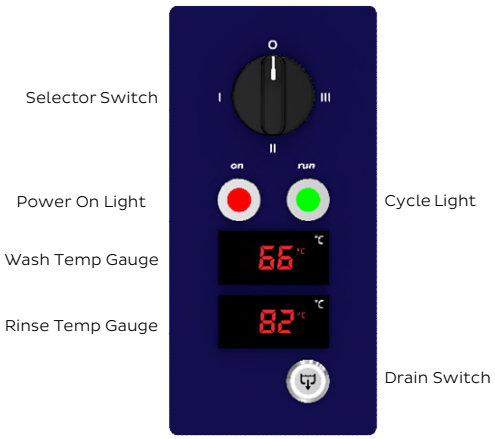
Other equipment in the kitchen has needed filters or has scale
- Due to the high temperatures in dishwashers, scale will build up in the wash tank, on the arms and in the rinse tank. The incoming water should be treated. If uncertain, please consult a water specialist.
- As with combi-ovens, high chloride levels will do irreversible damage to a number of the components inside a commercial dishwasher. The incoming water should be appropriately treated. If uncertain, please consult a water specialist.

Cycle times not suitable for items being washed
- Some sites may require longer or shorter cycles depending on the items being washed and the soil levels. Cycle lengths can be adjusted by a qualified service agent accessing the WI-200 Electronic timer. For adjustment instructions refer to the adjustment section of the service manual for this model or the WI-200 Timer service manual.

Operator Use Guide

START

- Turn on at wall.
- Ensure the Upstand (3) and Wash Pump Filter (2) are firmly in place.
- Check the Scrap Trays (1) are in place and shut door.
- Turn the Selector Switch to any Cycle (I, II or III).
- Power light glows red and machine fills automatically.
- Once full, rinse heating starts.



OPERATION

- Select required Cycle of I (1 minutes) , II (2 minutes) or III (3 minutes).
- Load items into the machine and shut door.
- Press Start Button to start machine.
- Start Button glows green while machine operates.
- When Start Button goes out, the cycle is complete.

NOTE: The machine may be started while the rinse water is being heated – the machine will continue to run the wash cycle until the rinse water is up to temperature.

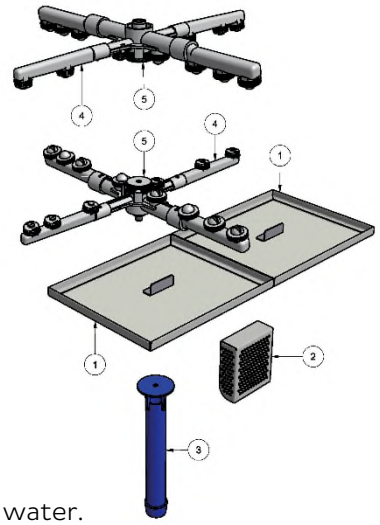
SHUT DOWN – EVERY NIGHT

- Turn Cycle Selector to 0 and turn off the power from the wall.
- Remove Scrap Trays (1) and Upstand (3), press drain switch to drain the Wash Tank.
- Once the Wash Tank is fully drained remove and rinse Wash Pump Filter (2) before replacing back into the machine along with the Upstand (3) and Scrap Trays (1).

CLEANING – AT LEAST ONCE A WEEK

Remove, rinse and replace when machine has cooled down:

Scrap Trays	1
Wash Pump Filters	2
Drain Upstand	3
Wash & Rinse Arms	4
Thumb Screws	5



Inspect and clear all jets in the upper and lower Wash/Rinse Arms using a small object such as a toothpick where necessary to remove any blockages prior to rinsing.

SUGGESTED BEST PRACTICE

Pre-rinse	Scrape and/or rinse trays, plates & glasses in cool water.
Chemical	Use a good quality non foaming commercial detergent and drying agent – do not use domestic detergents which will cause the wash tank to foam.

Operator Troubleshooting

Issue	Cause									
	POOR PRE-SCRAPING	CARRY OVER OF SOAP FROM SINK	OVERLOADING RACKS	INADEQUATE CLEANING	DRAIN UPSTAND NOT PLUGGED IN	WASH/RINSE JETS BLOCKED	WASH/RINSE ARMS NOT ROTATING	DETERGENT DOSAGE LOW/HIGH*	RINSE FLUID DOSAGE LOW/HIGH*	POOR WATER QUALITY**
DISHES NOT CLEAN	●		●	●		●	●	●		■
STAINING	●					●	■	●		■
FOAMING		●		■				■	■	
PROTEIN BLOOM	■		■	●		■	■	■		
DIRTY MACHINE	●			●		■	■	■		■
FOOD RESIDUE ON WARE	■		●	■		■	■	●		
FILM/SPOTS ON WARE			■	■		■	●	●		■
DETERGENT RESIDUE						■	●	●		
GREASY FILM/NO FIZZ			■						●	■
HIGH DETERGENT USE				■	●			●		
HIGH RINSE FLUID USE				■					●	
WET WASHWARE			●	■					●	
SCALE BUILD UP IN MACHINE				●				■		●
FILTERS ON OTHER EQUIPMENT										●

● Likely cause ■ Possible cause

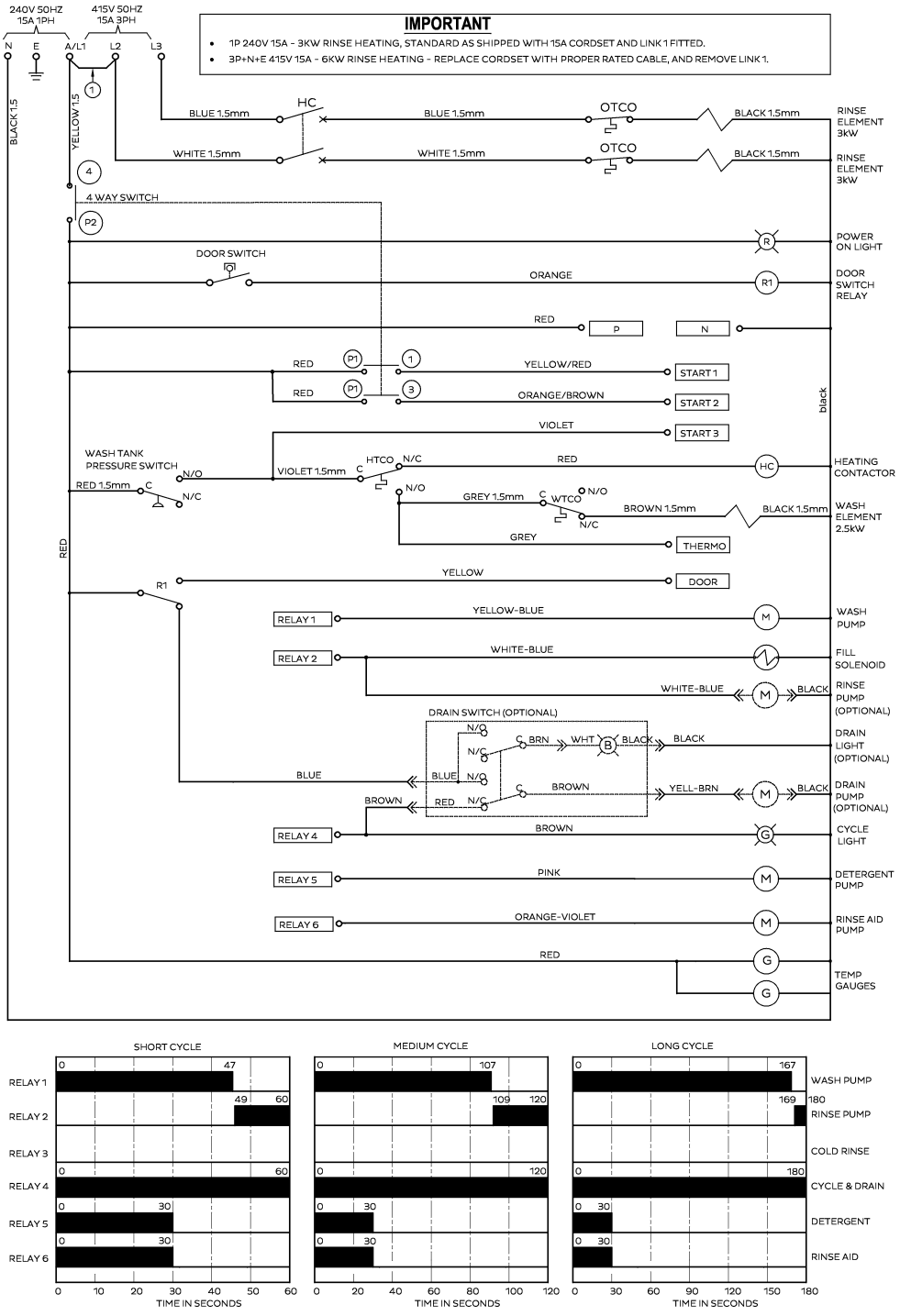
* For issues most likely due to incorrect chemical dosages or other chemical issues, we recommend you consult your chemical supplier and/or a local chemical expert prior to calling in a dishwasher technician.
** For issues that are likely due to poor water quality (scale building up, filters being required on other kitchen equipment etc.), we recommend you consult a local water specialist prior to calling in a dishwasher technician.

IF PROBLEMS PERSIST CONTACT STARLINE SERVICE ON 0800 STARLINE

Schematic Diagram

XP-3 Schematic Diagram

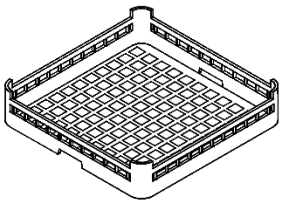
- Part #: 090137
- Date: 25/05/2019
- Version: 1-D



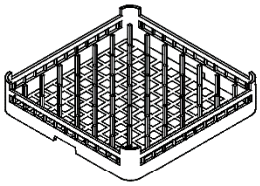
Accessories

XP3 Accessories

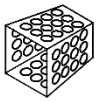
- Part #: XP3 ACW
- Date: 04/12/2018
- Version: 1-B



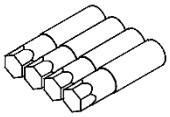
600 70029
CUPRACK CB 500mm X 75mm high



600 70028
DISHRACK P12/18 500mm 18 DISH



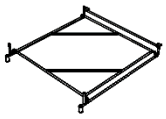
C660503
CUTLERY CONTAINER G



600 90154
SS LEG 63 D x 225 - 325mm x M12

329 15002
XP SCRAP TRAY ASSEMBLY

600 90080
2M S/S HOSE



328 10026
M2(4) RACK SLIDE ASSEMBLY

Spare Parts

DESCRIPTION	PART NO
Cabinet & Door	
• Control Panel Sub-Assembly	302 10008
• Control Panel Label	400 70189
• Front Panel	303 20030
• Lower Rear Panel	303 20040
• Door	303 10007
• Door Handle	303 10037
• Door Springs	326 30019
Controls & Indicator	
• Contactor	600 30337
• Door Reed Switch	600 30183
• Knob 4 Position	600 30524
• Power Light	600 30529
• Pressure Switch	600 30479
• Cycle Light	600 30528
• Switch 4 Position	600 30269
• Temperature Gauge	600 30546
• Terminal Strip 5 Way	3229
• Power Relay	600 30223
• Timer Electronic	600 30513
Heating Components	
• Over Temperature Thermostat	600 30088
• Rinse Element 6 kW	600 30496
• Rinse Tank Assembly	303 10029
• Rinse Thermostat	30201
• Wash Element 2.5 kW	600 30226
• Wash Thermostat	30201
Hoses	
• Detergent Hose	600 30148
• Pressure Switch Hose	3067
• Rinse Hose	600 60073
• Wash Pump Inlet Hose	6194
• Left Wash Pump Outlet Hose	6195
• Lower Wash Tee Hose	6196
• Drain hose	600 60105

Spare Parts

DESCRIPTION	PART NO
Pumps and Solenoids	
• Detergent Pump	600 30526
• Detergent Squeeze Tube	600 30134
• Rinse Aid Pump	600 30480
• AVB	600 60053
• Solenoid Valve	3342
• Wash Pump	600 30299
• Rinse Pump	600 30400
• Drain Pump	600 60102
Wash Tank Components	
• Drain Upstand	400 10144
• Rack Slide Assembly	328 10026
• Wash & Rinse Arm Assembly	600 41148
• Scrap Tray	329 15002
• Temperature Gauge Probe	400 10065
• Wash Pump Inlet Filter	326 20010
• Wash & Rinse Spindle	400 30223

NOTES

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